



Use of Mediation in Construction and Engineering Disputes

Introduction

Construction & building and engineering sectors have been the major industries of Hong Kong and it has been tightly linked to all of our daily lives. Traditionally, construction and engineering disputes will go to legal process or arbitration. The Hong Kong government has encouraged to adopt mediation approach to resolve disputes since 2009. Mediation is emerging as the most commonly used non-adjudicatory method of resolving construction and engineering projects disputes.

Who should attend

Contractors, architects, engineers, insurers, agencies building owners and anyone who needs to handle engineering, building or construction disputes

Objective

Delegates will learn the mediation skills and understand and be able to apply it in the disputes in construction & engineering.

Language : Cantonese with English Terminology

Methodology:

Lecturing, activities, discussion, presentation and role-playing

Date & Time : 8 March, 2019 (Fri) 09:30 – 17:30

Venue : 21/F., Gala Commercial Center, 56 Dundas Street, Kowloon (Yaumatei MTR Exit A2)

Course Fee :

HKD2000/*HKD1850

(*Settle payment on or before 15 February 2019, or 3 delegates apply together.)

Certificate:

Delegates who successfully complete this course and have 80% attendance will be issued a Certificate of Attendance

Contents

- **Conflicts in construction and engineering context**
 - Types and causes of conflicts
 - Conflicts in Construction and Engineering
- **Conflict resolution in construction and engineering context**
 - Spiral of conflicts
 - Conflict resolution styles
 - Common resolution methods for construction and engineering disputes
- **Learning mediation skill set**
 - Active listening
 - Empathy
 - Questioning skill
 - PPS
 - Reframing
 - Reality test
- **Mediation in action**
 - Arranging mediation
 - Mediation meeting

Course Facilitator: Mr William CUA

An experienced professional trainer in business areas and entrepreneurship, Mr William Cua is an Accredited Mediator with years of experience in mediation services and related training. He is also the founding external vice-president of NGO Peer Mediation Power and have been active in community service through providing trainings in communications and mediation skills to teenagers and adults alike.



Enquiry

Tel: 21539887 or email: training@ced.edu.hk

Enrolment

Please make cheque payable to “CED School of Business Limited” and send it together with the Enrolment Form to: CED School of Business, Room 1314, 13/F., Gala Commercial Center, 56 Dundas Street, Kowloon

Enrolment Form

Use of Mediation in Construction and Engineering Disputes (8 Mar, 2019)

Applicants should fill in all details in block letters and fax to (852) 2770 3230 or e-mail to training@ced.edu.hk

Company Name		Contact Person Name:	
Address		Position:	
		Telephone:	
		Email:	
Delegate Name (Mr/Ms)		Delegate Name (Mr/Ms)	
Position		Position	
Telephone	Fax	Telephone	Fax
Mobile:		Mobile:	
Email		Email	

- Seats are limited and available on a first-come-first-served basis.
- Confirmation of class schedule will be sent one week before class starts. If you do not receive any confirmation three days prior to the course, please call (852) 2153 9887
- Payment should be made together with the enrolment form before the course commencement or before the early bird deadline.
- Applicants are expected to attend the training at the place and time specified in the leaflet. In case of cancellation, please notify us in writing 14 working days prior to the event. Substitutions can be made at any time without penalty.
- Should a delegate fail to attend or withdraw after cancellation deadline, the full course fee remains payable and no refund.
- Official receipt will only be issued upon written request.
- Training Services Provider reserves the right to make alternations regarding arrangements.
- Which channel do you get the information of this training courses? 1. Fax 2. Email 3. Website 4. Seminar 5. Advertisement 6. Business Manager 7. Facebook 8. LinkedIn 9. Associations : (Please specify) _____ 10. Others : (Please specify) _____

All the above information will be strictly used by CED School of Business for processing the application of the course only. For the details of the Personal Data (Privacy) Ordinance, please visit: <https://www.pcpd.org.hk/english/files/pdpo.pdf>

I agree and accept the above terms and conditions Signature: _____ Date: _____